



Ontario Energy Board
Commission de l'énergie de l'Ontario

NEW ONTARIO ELECTRICITY SUPPORT PROGRAM

Overview for Enercare Clients

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What is the Ontario Electricity Support Program?

What the OESP is: An *ongoing, on-bill* rate assistance program for low-income electricity consumers to be in place by January 1, 2016

Focus of the OESP: OESP will provide *targeted support to those low-income customers with the greatest need* through a reduction on qualifying customer's utility bills

Funding: The OESP will be funded through a *provincial charge*

Expected to benefit more than 500,000 low-income households

Who will be eligible and for how long?

Who will be eligible?

- Residential customers who receive a bill directly from an electricity distributor or a unit sub-meter provider and live at the address
- Household income falls below the level set in Stats Canada's Low-Income Measure (LIM)
- Eligible amount depends on the applicant's total household income and number of people in the house

How long does eligibility last?

- Eligible consumers will only need to re-qualify every 2 years
- We are also looking to extend the eligibility period for some consumers
 - E.g., seniors, CPP permanent disability pension recipients
- Consumers should reapply earlier than the 2 years if their circumstances change
 - E.g., total household income drops, new household members

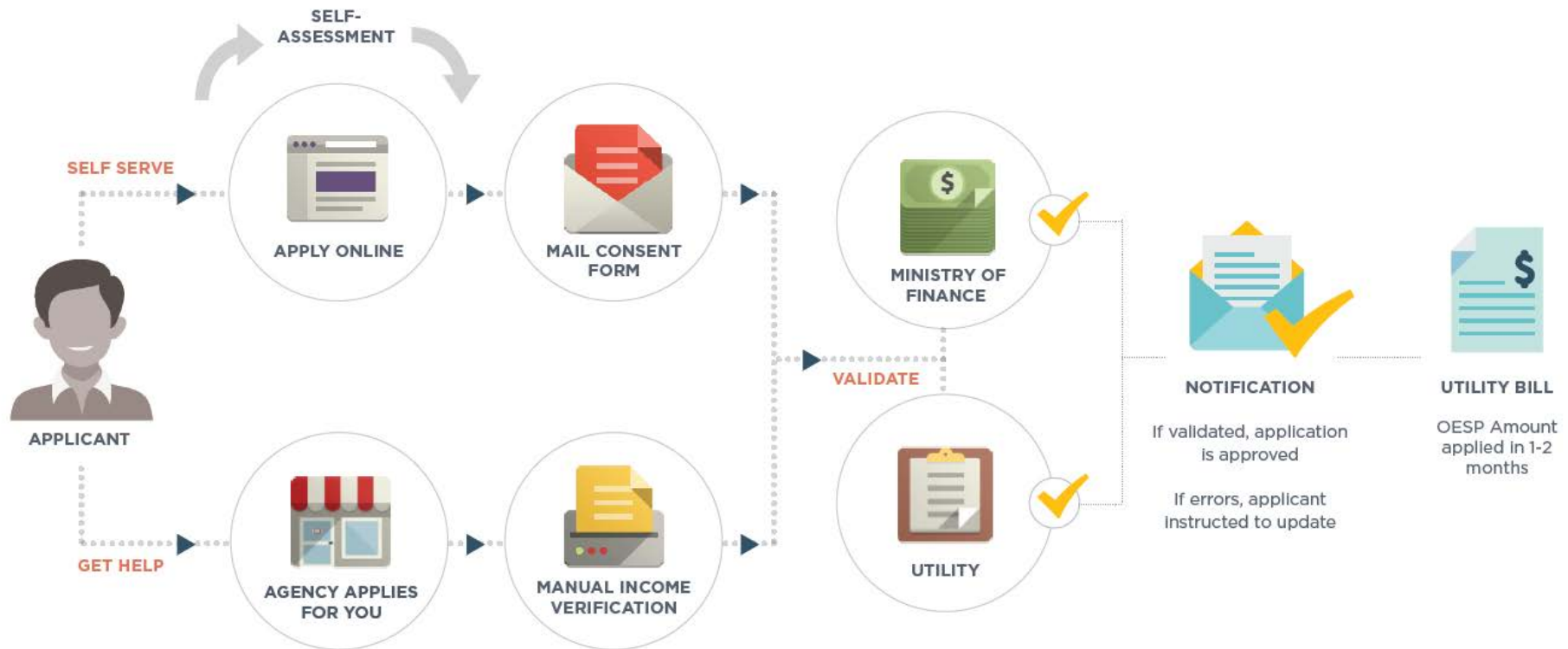
How much will the OESP credit be?

- Targeted, sliding-scale fixed credit to deliver greater benefits to those in greater need
- Those with unique needs will get slightly more assistance to reflect their increased electricity use
 - Consumers who use electricity to heat their homes
 - Those that depend on medical equipment requiring significant electricity use
 - First Nation and Métis customers

OESP Monthly Credit Amounts

Household Income (\$)	Household Size						
	1 Person	2 Persons	3 Persons	4 Persons	5 Persons	6 Persons	7 or More Persons
Less than 28,000	\$30	\$30	\$34	\$38	\$42	\$50	\$50
28,001 - 39,000	-	-	\$30	\$34	\$38	\$42	\$50
39,001 - 48,000	-	-	-	-	\$30	\$34	\$38
48,001 - 52,000	-	-	-	-	-	-	\$30

How will consumers apply?



Keep in mind:

1. An agency can also help tax-filing households apply
2. Households that have recently filed taxes can also request a paper application to complete, sign and mail-in

What are the timelines I need to know?

- Awareness campaign and support materials for social agencies, elected official offices, utilities, etc. – program is coming
 - August / September
- Agency training on application intake
 - September
- **Application intake and more targeted communications launch**
 - **Estimated to be mid-October**
- Communication of eligibility to applicants
 - Beginning in late November
- OESP credit on eligible consumers' bills
 - Beginning in January 2016

Where can I get more information?

We need your help with program outreach and referrals!

Additional details about the Ontario Electricity Support Program
can be found at the following link:

www.OntarioElectricitySupport.ca

