



SMS Alert Information

Enercare offers complimentary SMS text message services to communicate with customers in respect of all various matters from time to time, including maintenance appointment SMS reminders which help customers remember to book the maintenance appointment that Enercare owes them. Enercare offers this service at no extra charge. Message frequency may vary. Standard message and data rates apply. Consent to receive marketing text messages is not required as a condition of purchasing any goods or services. Texts may be sent using an automatic telephone dialing system.

Compatible Carriers include: Rogers Wireless, Fido Mobile, Chatr Mobile, Cityfone, Bell mobility, Virgin Mobile, Lucky Mobile, Bel MTS, Telus Mobility, Koodo Mobile, Public Mobile, Freedom Mobile, Videotron Mobil, SaskTel Mobility, Eastlink Wireless, Ice Wireless, Tbaytel Mobility, TNW Wireless, Lynx Mobility, Keewaytinook mobile, Sogetek and Xplornet.

To enroll, text JOIN to 247365 to join Enercare Maintenance alerts messages.

To discontinue receiving SMS messages from Enercare Maintenance Alerts, text STOP to 247365.

For additional help and/or customer care, text HELP to 247365, email customerrelations@enercare.ca or call 1-866-536-2913. Please visit <https://www.enercare.ca/sites/default/files/sms-alert-info.pdf> for more information.

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