

WATER HEATER RENTAL CONTRACT

* Please see Water Heater Rental Terms and Conditions on reverse

MANDATORY-PLACE NEW TANK STICKER HERE

Op/Sub Case number

CUSTOMER INFORMATION PLEASE NOTE: Terms of rental agreement are reviewed and / or revised on an annual basis. Please ensure you read and understand your terms and conditions prior to signing.

| | | | |
|---------------------|--|------------------|-----------------------|
| Customer given name | | Client surname | |
| Address | | Unit/Apt. | City/Town |
| Postal code | | Telephone number | Alt. Telephone number |

EnerCare/CONTRACTOR INFORMATION

| | | | | |
|--|--|--|---|---|
| Company name | | District | District ID | Installer name |
| Manufacturer - Old Water Heater | | Manufacturer - New Water Heater | | Pre-install Site Review Was water off upon arrival? <input type="checkbox"/> Y <input type="checkbox"/> N Is there an active drain? <input type="checkbox"/> Y <input type="checkbox"/> N Is the drain covered or blocked? <input type="checkbox"/> Y <input type="checkbox"/> N What is the distance from the tank to the drain? _____ft. Are there any obstructions between the tank and the drain? <input type="checkbox"/> Y <input type="checkbox"/> N Are there visible signs of water escape? <input type="checkbox"/> Y <input type="checkbox"/> N |
| Model number | | Model number | | |
| Serial number | | Serial number | | |
| Status <input type="checkbox"/> New Install <input type="checkbox"/> Water heater <input type="checkbox"/> Residential <input type="checkbox"/> Exchange <input type="checkbox"/> Tankless <input type="checkbox"/> Commercial <input type="checkbox"/> Straight Removal <input type="checkbox"/> Conversion Burner <input type="checkbox"/> Mixing Valve <input type="checkbox"/> Hard Water | Reason for Removal <input type="checkbox"/> Building Demolished <input type="checkbox"/> Cust. Purchased own <input type="checkbox"/> Damage <input type="checkbox"/> Electric to Gas <input type="checkbox"/> Gas to Electric <input type="checkbox"/> Fire <input type="checkbox"/> Flood <input type="checkbox"/> Furnace Replaced <input type="checkbox"/> Incorrect address install <input type="checkbox"/> Leaking <input type="checkbox"/> Liming <input type="checkbox"/> RustyWater | Reason for Exchange <input type="checkbox"/> Damage <input type="checkbox"/> Fire <input type="checkbox"/> Leaking <input type="checkbox"/> Liming <input type="checkbox"/> Manufacturer Defect <input type="checkbox"/> RustyWater <input type="checkbox"/> Save Op. > 5 years <input type="checkbox"/> Upgrade <input type="checkbox"/> Furnace Replaced <input type="checkbox"/> Upsize Tank <input type="checkbox"/> Downsize Tank | Where is the tank leaking from? Affected area (room)? Damaged equipment Noticeable damage (walls, flooring, etc.)/Comments Client acknowledges additional charges may apply in connection with the installation of the water heater: | |

SALES AGREEMENT (Please see terms of sale below) Venting Included

| Quantity | Model | SKU# | Description | Price |
|----------|-------|------|-------------|-------|
| | | | | |
| | | | | |
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| | | | | |

| | |
|---|--|
| Payment Options: <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Add it to my bill Approval # _____ | Total Sales Price (incl. delivery and install) Promotional HST - (registration number 83973-2799-RT-0001) Administration Fee Subtotal Down Payment Total Payable |
|---|--|

I, the undersigned, agree to rent a water heater from EnerCare Home and Commercial Services Limited Partnership in accordance with the Water Heater Rental Terms and Conditions on the reverse of this Water Heater Rental Contract and rental rate as listed below. I also agree to purchase the products and/or services (if any) listed in the 'Sales Agreement' part of this form in accordance with the Sales Agreement Terms and Conditions set forth below.

Water Heater Monthly Rental Rate (2014): _____

Client Signature: _____ Date: DD / MM / YY

Landlord/Owner Signature: _____ Date: DD / MM / YY

(Only required if the buyer is a tenant, by signing above, the owner agrees to everything on the front of this form and to the terms and conditions attached hereto and agrees to let us onto the premises to install and, if necessary, remove the goods.)

Installer Signature: _____ Date: DD / MM / YY

| |
|----------------------|
| Sales Order Number |
| Credit Memo Number |
| Service Order Number |

Homeowner _____ initial
 Tenant_initial

Should you have any questions please call 1-877-334-1846.

Your cancellation rights under the Consumer Protection Act, 2002, can be found in the Rental Water Heater Terms and Conditions

Sales Agreement Terms and Conditions PLEASE NOTE: Water heater rental terms are located on the reverse.

- You agree with these terms and conditions and confirm that you have read and understood them.
- You agree to pay the Total Payable (as set forth above), which is due upon execution of the Water Heater Rental Contract (the "Contract"). Should any payment be returned non-sufficient funds, you agree to pay a charge of \$25. The outstanding balance and the returned payment fee will be added to the bill issued by the company that issues your invoice.
- The purchased goods set forth above will be delivered at the address and on the date specified on the Contract. We own the products until you pay everything you owe as set forth above.
- If you break any of these sales terms, then to the extent permitted by law, we may enter the premises to repossess the goods and terminate this Contract. We may take this action if, without limitation, you fail to pay when due any amount payable herein.
- The Contract contains all our commitments with respect to the purchased goods.
- Within one year of the date of installation, we will fix any problem relating to the installation of the goods that is a direct result of an improper installation by us, free of charge.
- We are not responsible for any injury or damage resulting from negligence or misuse of the goods.

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CA/EA (Goldenrod Copy) Contractor (Pink Copy) Customer (Yellow Copy) Rental Admin (White Copy)

